



Gift Cards – Terms and Conditions of Use

Gift cards expire 12 months after date of purchase.

Gift Cards are non-refundable.

Gift cards must have serial number written on the voucher and e-gift cards must have a barcode for the voucher to be valid.

Gift Cards may be still be used without original voucher if the client has the serial number.

Treat Gift Cards like cash. Defaced, altered, lost or stolen cards will not be replaced, refunded or redeemed.

The Pot gift cards are redeemable for food and beverage at The Pot.

Not redeemable for cash.

Must be redeemed before the expiry date shown on the card or printed on the e-gift card email. Cards will be void and will not be redeemed after expiry date.

Cannot be reloaded or increased after issue.

Gift Cards are partially redeemable.

Cash will not be given for any unused balance.

Unused balance on expiry of this card will not be refunded or credited.

Purchases exceeding available balance require difference to be paid by another method.

We reserve the right to change the terms contained in these Terms and Conditions of Use.